

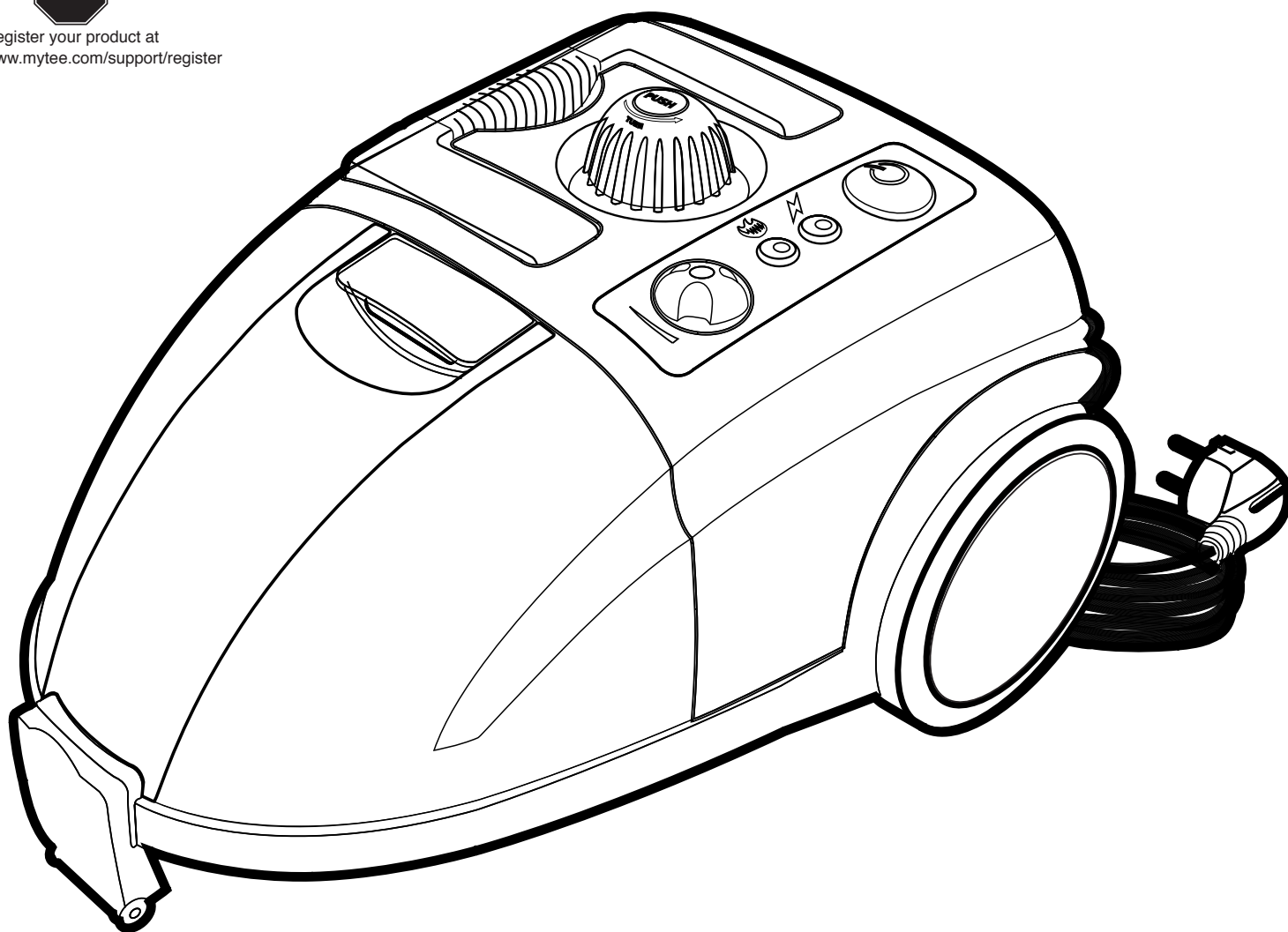
Instructions for **Firebird™ VS1500**



Please read before use.



Register your product at
www.mytee.com/support/register



Unit & Accessories p.3
Set up p.4
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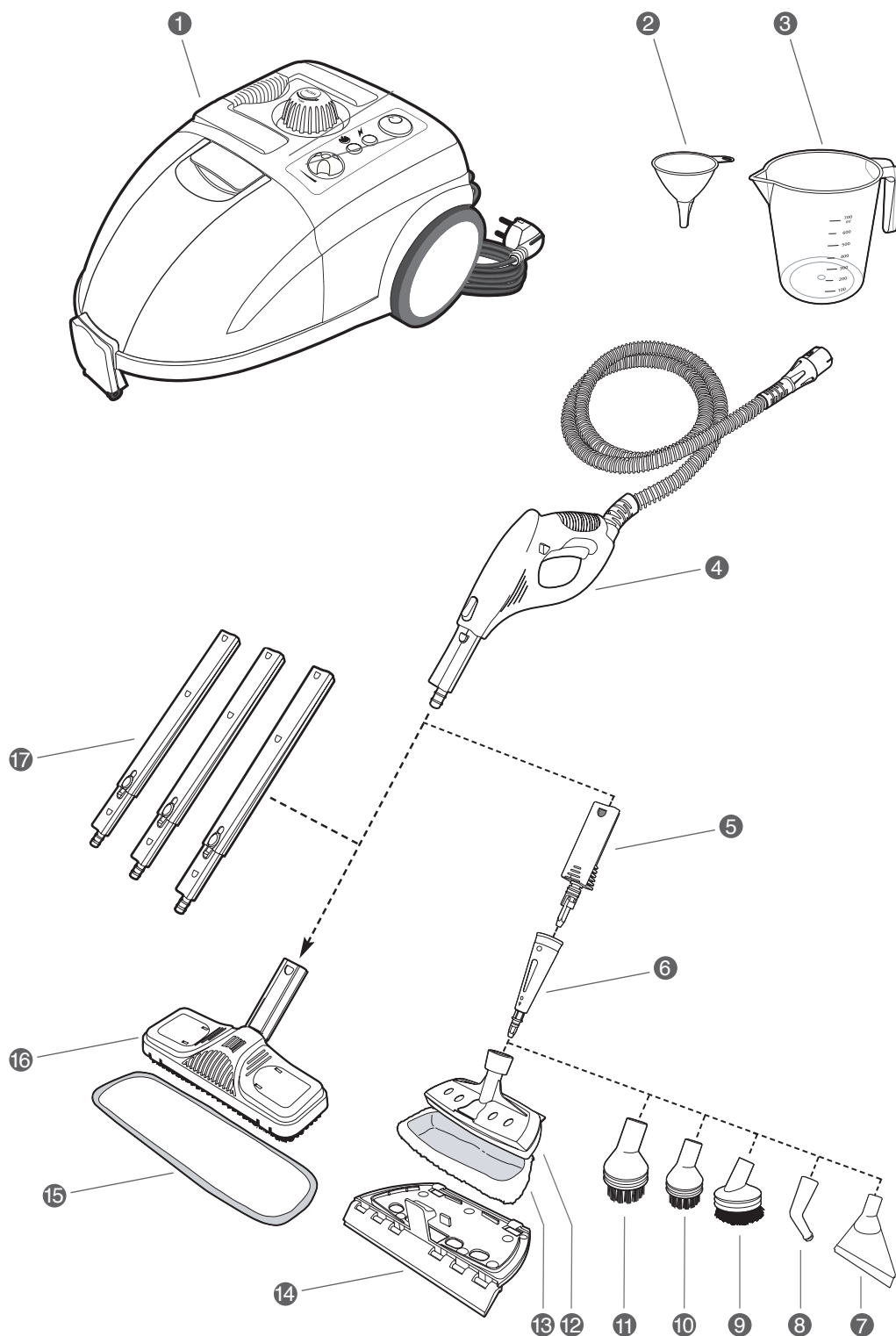
Model # _____

Serial # _____

Form # ADM-FVS

9-12

FIREBIRD™ & ACCESSORIES



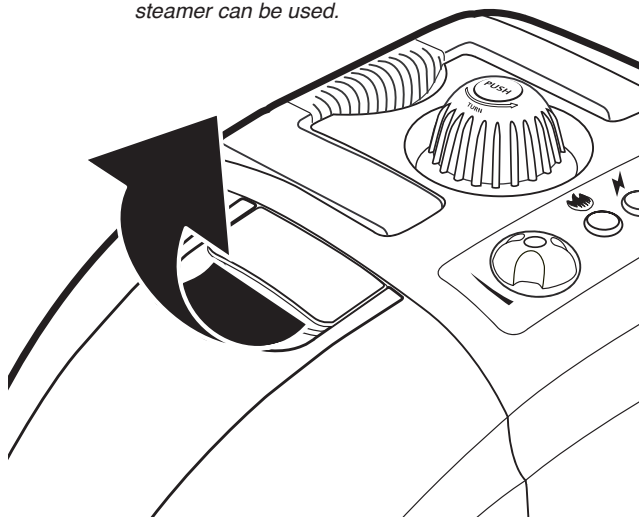
1. Steamer
2. Funnel
3. Measuring cup
4. Steam gun with hose
5. Accessory adaptor
6. Detail nozzle

7. Gum scraper tool
8. Jet nozzle attachment
9. Metal brush
10. Small nylon brush
11. Large nylon brush
12. 2-in-1 steam attachment

13. Cotton cover
14. 2-in-1 window attachment
15. Micro fiber cleaning cloth
16. Floor nozzle
17. Floor extensions

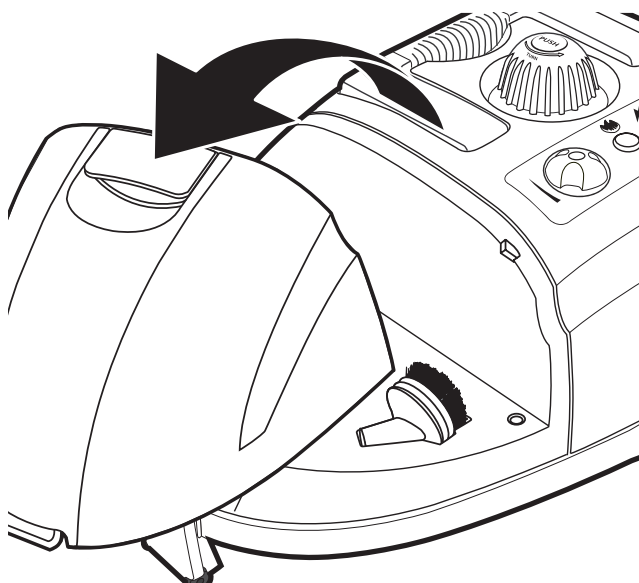
REMOVE COMPARTMENT - 1

NOTE The steam hose with steam gun must be connected to the appliance and the desired accessory must be attached before the steamer can be used.



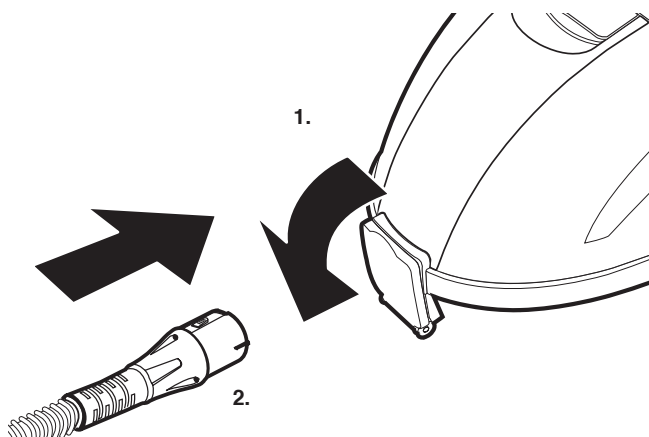
The Firebird™ has an accessories compartment that houses the detail nozzle, both brush nozzles, the jet nozzle and the 2-in-1 nozzle. Open the accessories compartment by pulling the blue locking handle upwards and lifting the transparent cover of the accessories compartment off towards the front.

REMOVE COMPARTMENT - 2



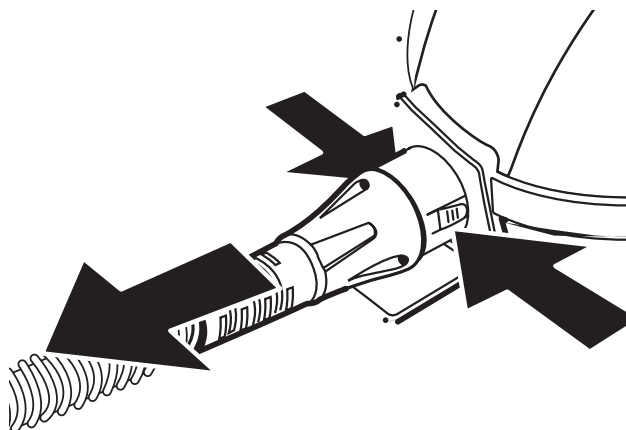
Remove the required steam accessory and replace the cover. Slide the nose of the cover into the recess above the steam socket and press it down firmly at the back until the cover clicks into place.

ATTACH STEAM HOSE



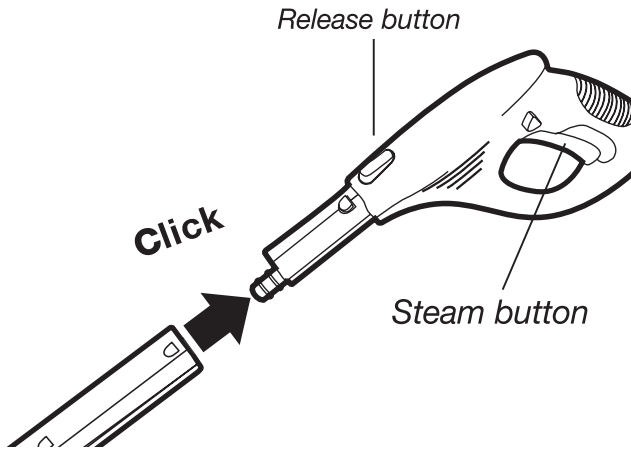
First of all connect the steam hose to the steam socket on the front of the Firebird™. To do this, flip the black cover flap down and push the connector of the steam hose firmly into the steam socket until it clicks into place.

REMOVE STEAM HOSE



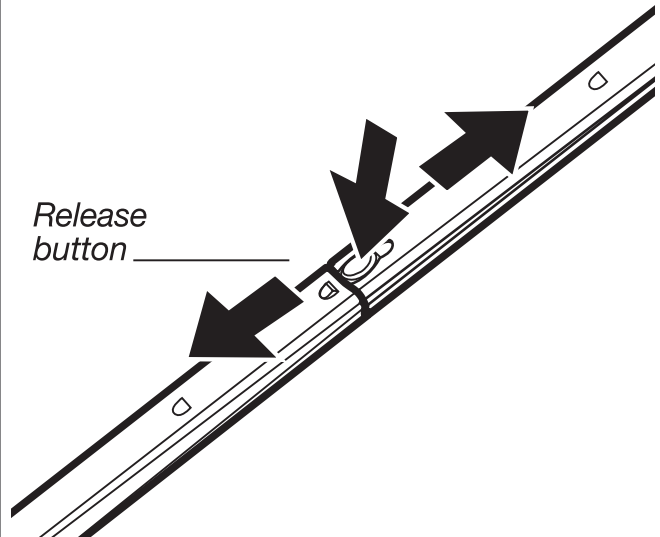
To remove the steam hose, press in both release buttons on the right and left hand sides of the steam connector and pull it out of the steam socket.

EXTENSION TUBES



Assemble the extension hoses if the steam cleaner is to be used to clean floors or difficult to reach areas. To do this, push the open end of a tube onto the steam gun. Push it onto the steam gun until the release button of the steam gun clicks into place. Add one, two or all three extension tubes as needed.

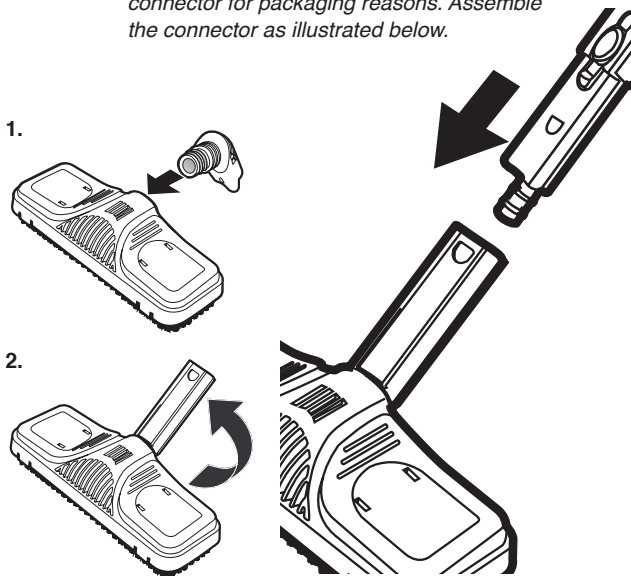
RELEASE EXTENSION TUBES



Press in the appropriate release button and pull the tubes apart with a downward movement to remove extension tubes.

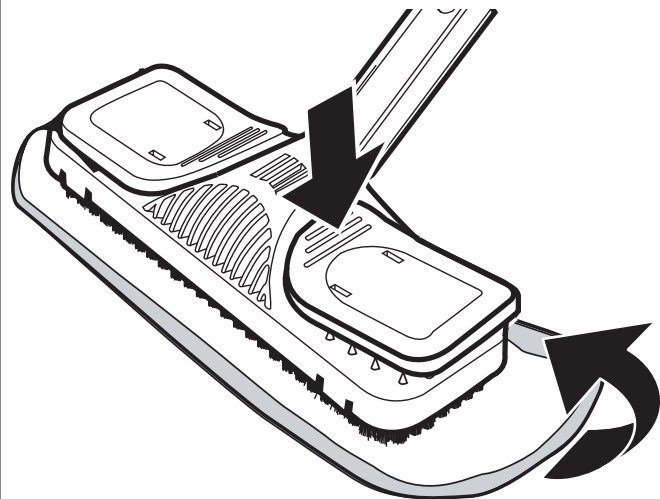
ATTACH FLOOR NOZZLE

NOTE The floor nozzle is delivered with a separate connector for packaging reasons. Assemble the connector as illustrated below.



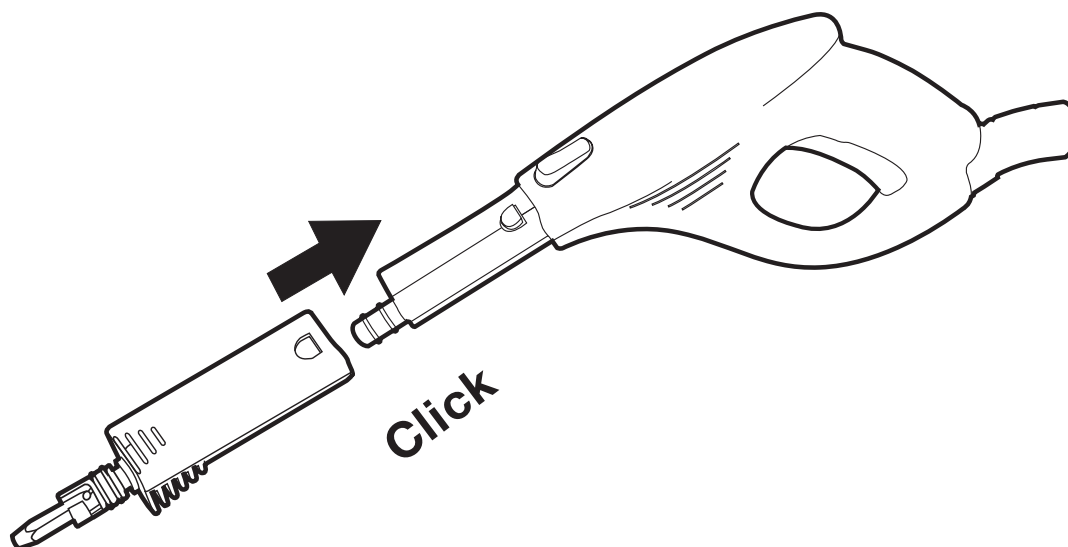
Attach the floor nozzle to the end of the extension tube. Ensure that the nozzle clicks into place on assembly. The floor nozzle is ideal for cleaning washable wall and floor coverings. It may be used with or without the cleaning cloth. However, we recommend using the cloth to protect coverings in the case of sensitive surfaces such as wood or linoleum.

SECURING CLEANING CLOTH



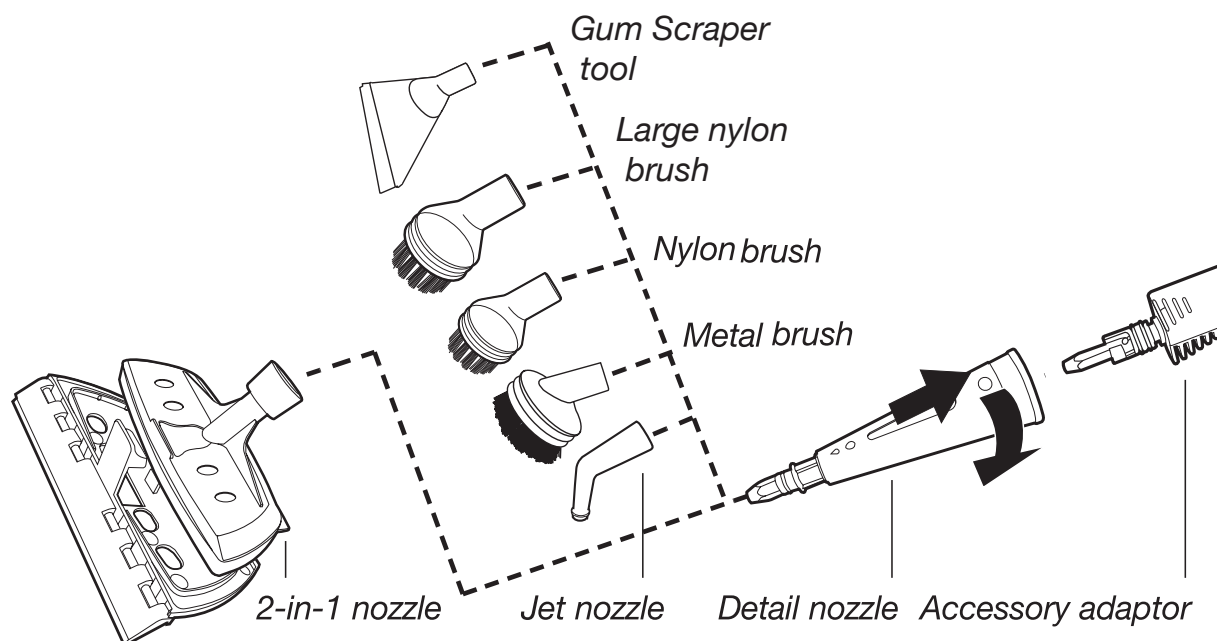
Place the floor nozzle on the cleaning cloth and secure the overhanging material under the cleaning cloth clips on the left and right. Press on the inner sides of the blue holder, then open the clips and the cleaning cloth can be secured in place. To take the floor nozzle off again, press in the appropriate release button and pull the nozzle off with a downward movement.

ACCESSORY ADAPTOR



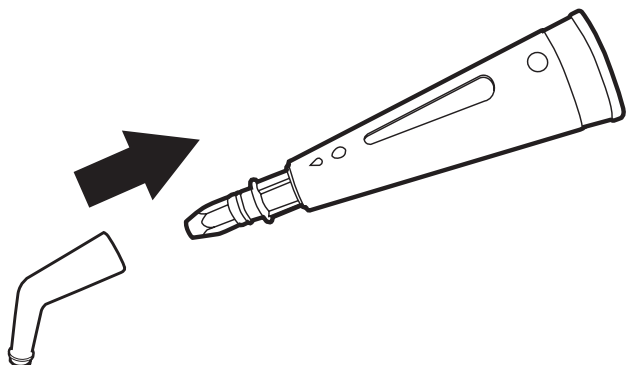
The Firebird™ has a range of varied attachment nozzles to enable the most effective and thorough cleaning of different surfaces. First assemble the accessory adaptor so that these attachments can be connected to the steam hose. The accessory adaptor can be attached directly to both the steam gun and the end of one or more extension tubes. Ensure that the adaptor is firmly pushed on until it clicks into place. Press in the appropriate release button and pull apart with a downward movement to take the adaptor off again.

DETAIL NOZZLE



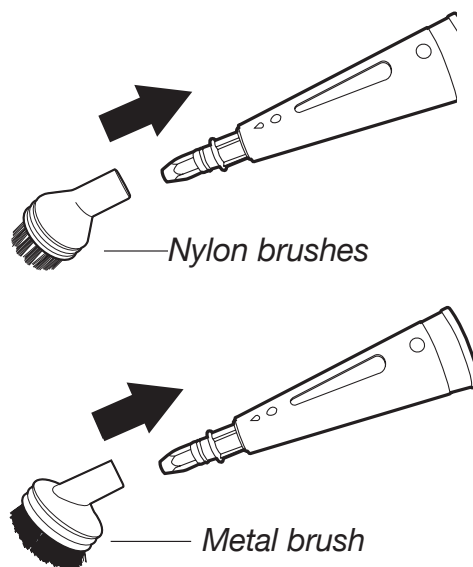
The detail nozzle may be used on its own for cleaning or may also be fitted with one of the brush nozzles, the jet nozzle or the 2-in-1 nozzle. This detail nozzle is attached using the bayonet principle. Push the nozzle onto the accessory adaptor and give it a firm quarter turn in the direction of the arrow stamped on the nozzle. Reverse the sequence to take the detail nozzle off again: twist the nozzle a quarter of a turn in the opposite direction to the arrow and pull it off with a downward movement.

JET NOZZLE



Simply push the jet nozzle firmly onto the detail nozzle to attach it. This nozzle makes it possible to clean hard to reach places such as corners, joints and toilets with ease. The jet nozzle may be removed by pulling it off with a downward movement.

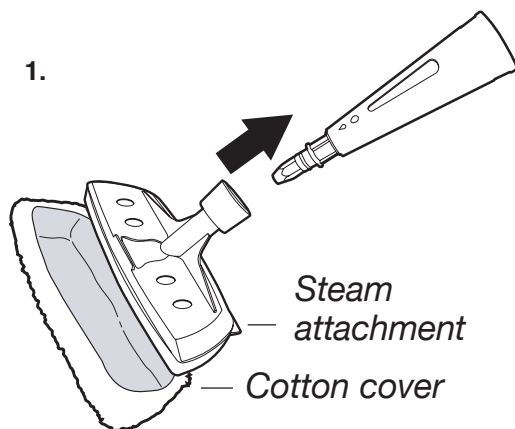
BRUSH NOZZLE



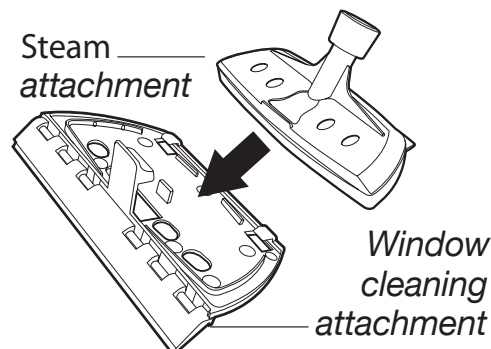
The three brush attachments are pushed firmly onto the detail nozzle in the same way as the jet nozzle. Even the most stubborn dirt can be removed, e.g. from blinds, central heating radiators, etc. using the small nylon brush. The larger metal brush is suitable for heavy staining on less sensitive materials such as stainless steel or stone. The brush nozzles are removed by simply pulling them off with a downward movement.

2 - in - 1 Nozzle

1.



2.

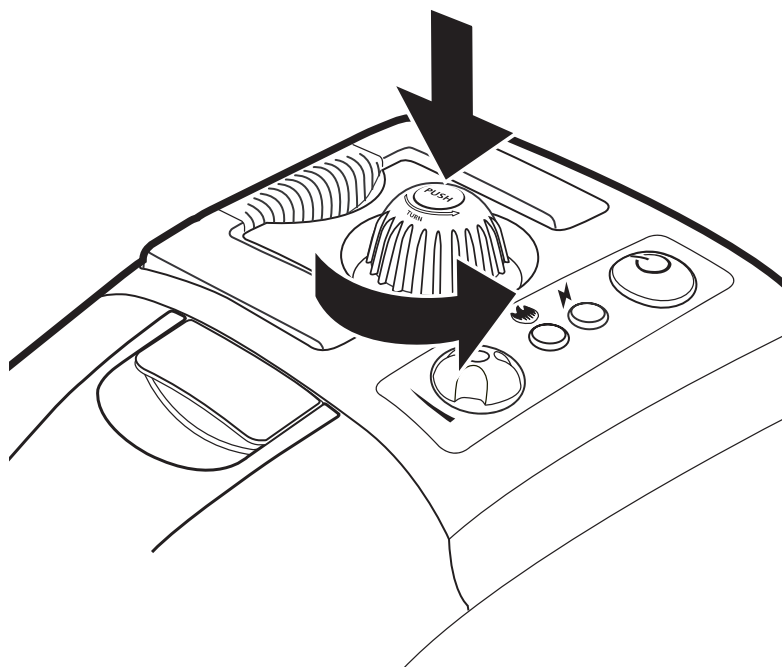


(1.) The 2-in-1 nozzle consists of a right-angled steam attachment onto which the window cleaner can be attached. Push the right-angled steam attachment firmly onto the detail nozzle. Pull the cotton cover over the nozzle for more thorough cleaning and to protect the work surface. (2.) Fix the window cleaner with the rubber blade to the right-angled steam attachment if windows, mirrors or tiles are to be cleaned.



Glass may crack if subjected to thermal shock! Pre-heat areas of glass prior to steam cleaning by spraying steam in a wider arc from a distance of 7 – 9 inches. Slowly reduce the distance to 4 – 5 inches to heat the glass up further.

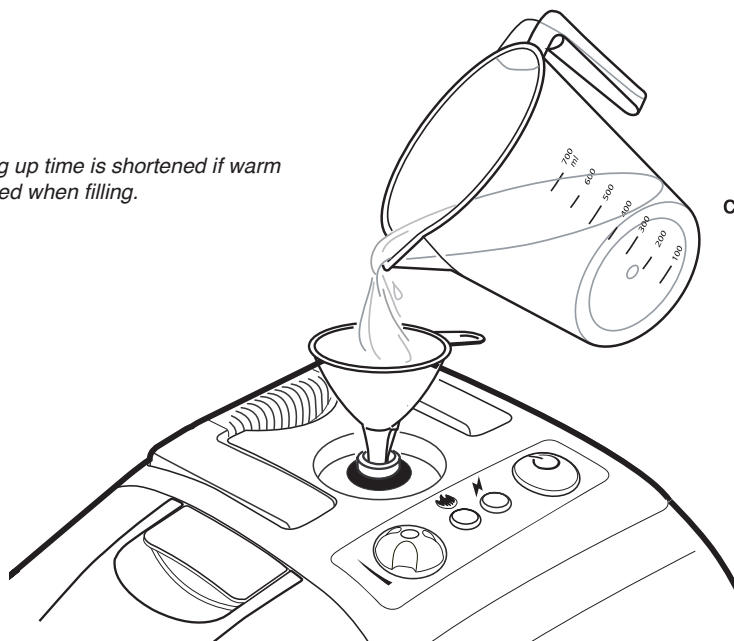
REMOVING THE WATER TANK CAP



The Firebird™ has a built-in water tank holding 1.5 Qts. Switch the Firebird™ off and remove the plug from the socket. The Firebird™ must always be unplugged when filling with water. Unscrew the tank cap by pressing the cap down and simultaneously turning it anti-clockwise.

FILLING THE WATER TANK

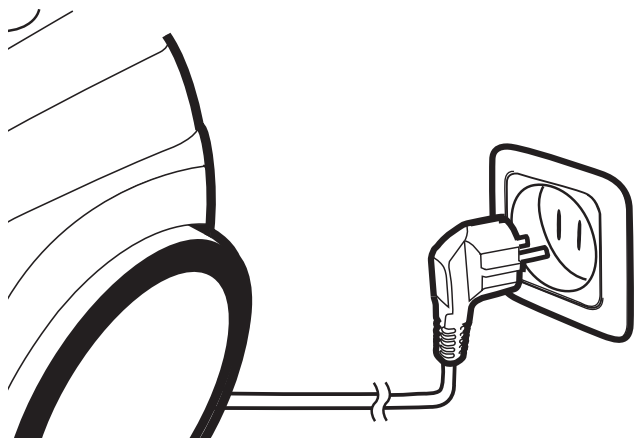
NOTE: The heating up time is shortened if warm water is used when filling.



CAUTION Do not exceed the maximum quantity of 1.5 quarts when filling the tank.

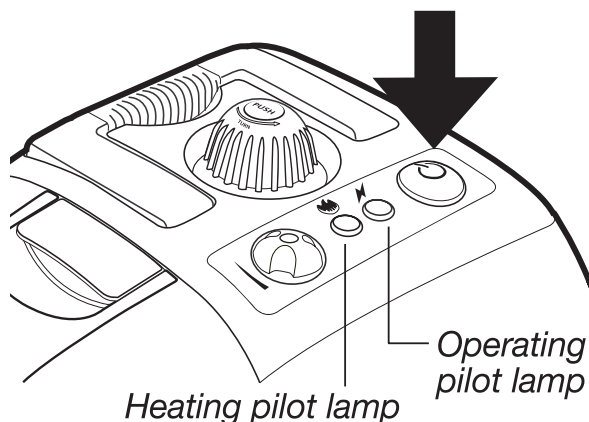
Use the funnel and measuring cup supplied when filling with water. Only fill with pure water without additives of any kind, e.g. perfume, cleaning agents, alcohol, as they could damage the machine and make it dangerous to use. It is advisable to use distilled water to prevent limescale deposits if your water is very hard (over 2.5 mmol/l or 21 °dH). Otherwise boil the water first to extend the appliance's service life. Screw the tank cap firmly back on by turning it clockwise under pressure.

PLUG



Plug the Firebird™ into a properly installed socket.

POWER BUTTON



The above arrow points to the power button. Pressing this button will turn the unit "On" or "Off".

The green operating pilot lamp and the orange heating pilot lamp light up. The operating pilot lamp lights up as soon as the Firebird™ has been plugged in and switched on. The heating pilot lamp indicates that the steam cleaner is currently heating up. The operating temperature is reached after approx. 11 minutes and the orange heating pilot lamp goes out. The appliance is now ready for use.

GUN SAFETY LOCK



WARNING

Never aim the steam outlet of the steam gun at people, animals, plants or electrical systems (e.g. oven or socket). There is a risk of scalding or electric shock!



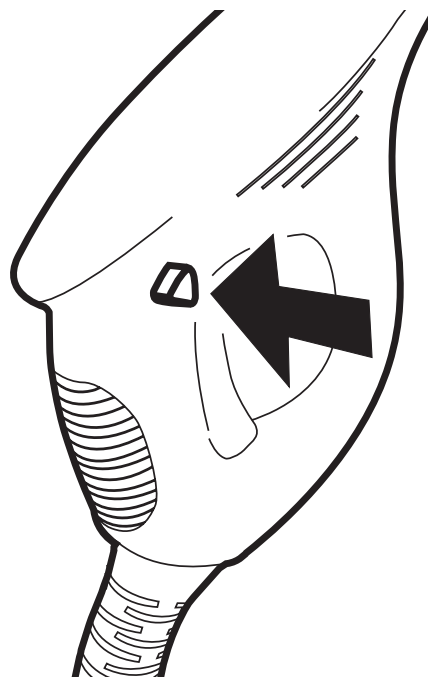
CAUTION

Always test the steam cleaner first on inconspicuous or invisible areas of the surfaces or fabrics to be cleaned to check their tolerance to hot steam.

- Steam may result in bleaching of painted/varnished wood.
- Steam may discolor shiny plastics.
- Acrylic, velvet and linen react very sensitively to the temperature of steam.
- Do not use the steam cleaner on Dralon fibres without first having carried out a suitability test on a concealed area.

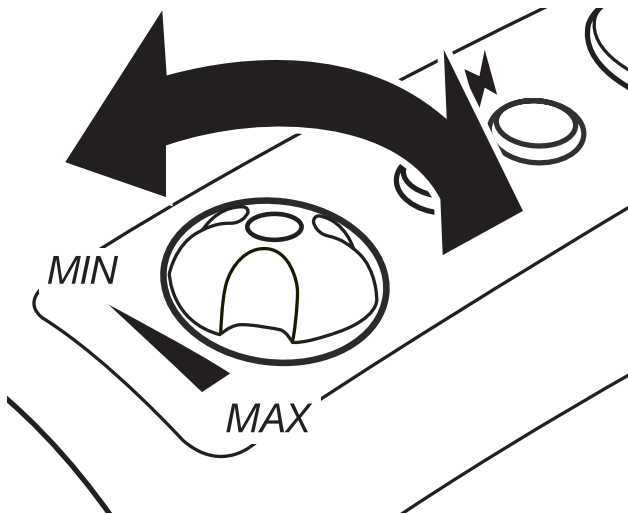
For understandable reasons, the manufacturer cannot be held responsible for damage to objects, materials, people, animals or plants that occurs due to unsuitable use of hot steam or due to improper use of the appliance.

NOTE: *Residual steam continues to escape for a few seconds after switching off the steam function.*



Release the locking device (child-proof device) by pushing the yellow triangular pin on the right-hand side of the Firebird™ in towards the left. Hot steam now escapes if the steam button is operated. First of all hold the steam gun over an old cloth to absorb any initial spray water. Operate the steam button until the steam is emitted evenly. Cleaning can now begin.

STEAM CONTROL



WARNING

The housing and accessories become hot during operation! Allow the appliance to cool down before changing the accessories. Never open the tank cap when the steam cleaner is switched on as the tank is under pressure!

NOTE:

The Firebird™ is fitted with an overheating cut-out. The appliance switches off automatically on reaching a temperature of 350 °F to prevent overheating. Disconnect from the mains immediately by removing the plug. The appliance may be operated again after a 30-minute cooling period.

Do not aim the steam outlet at one point for too long. Loosen the dirt by moving the steam jet backwards and forwards. The flow rate of the steam emitted can be regulated by turning the steam controller and can be adjusted to the level of dirtiness. Turn the steam controller clockwise for less steam, and anti-clockwise for more steam.

Do not tip or tilt the appliance by more than 45° during use and ensure that the appliance always stands on a firm base. One full tank is enough for a maximum of 50 minutes use. Do not leave the machine unsupervised while switched on and if necessary use the childproof lock to secure the steam switch. To do this, press the triangular blue pin on the left-hand side of the steam gun in to the right.

FILLING THE TANK



WARNING

Hot steam may escape on opening! There is a risk of burns from the cap thread and the tank!

NOTE

Fill the Firebird™ up with water using the measuring cup and funnel then carefully close the tank cap again. The Firebird™ can now be plugged in again and switched on. The Firebird™ is ready for use as soon as the heating pilot lamp goes off.



The tank must be filled if the steam flow emitted starts to decrease. Switch off the Firebird™ by pressing the On/Off switch. The green operating pilot lamp goes off. Press the steam button on the steam gun to release the remaining pressure and then lock the gun. Unplug the unit and allow the appliance to cool down. Take care; the water in the tank is still hot even after 5 minutes! Open the tank cap by pressing it down and slowly turning it anti-clockwise.

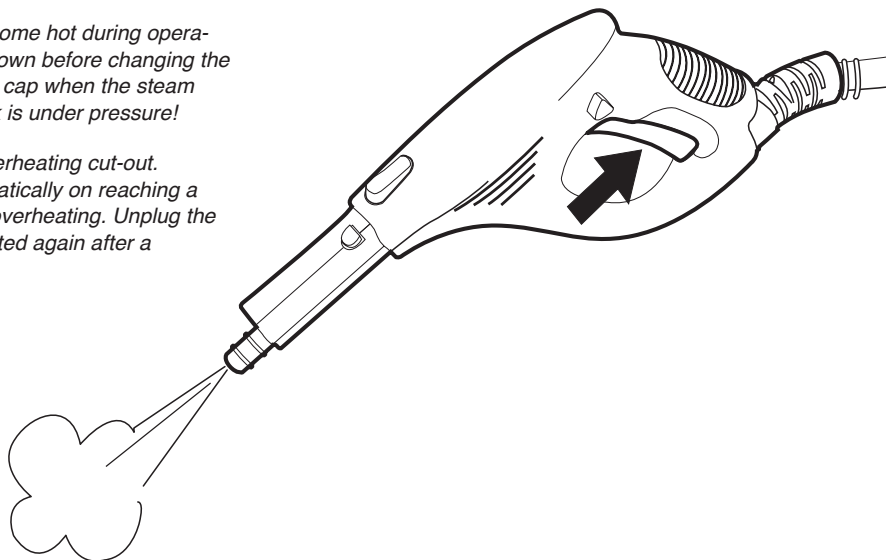
SWITCHING OFF

**WARNING**

The housing and accessories become hot during operation! Allow the appliance to cool down before changing the accessories. Never open the tank cap when the steam cleaner is switched on as the tank is under pressure!

NOTE:

The Firebird™ is fitted with an overheating cut-out. The appliance switches off automatically on reaching a temperature of 350°F to prevent overheating. Unplug the unit. The appliance may be operated again after a 30-minute cooling period.



Switch the appliance off. The green operating pilot lamp goes off. Press the steam button on the steam gun to release the remaining pressure. Secure the steam gun by pushing the locking pin on the lefthand side of the handle in to the right. Unplug the unit and allow the appliance to cool down.

ENDING OPERATION & STORAGE

**WARNING**

Always ensure before cleaning or maintaining the steam cleaner that it is switched off and unplugged.



Empty the water tank so that no deposits can settle. Do not close the water tank until it has dried out completely. The Firebird™ must have cooled down completely before being put away. Store the appliance so that it is out of the reach of children. The extension tube with assembled floor nozzle may be inserted in the parking holder on the back of the appliance for storage purposes or for short breaks when working.

GENERAL INFORMATION

Dear Customer:

Congratulations on the purchase of your new Firebird™ steamer. Your new steam cleaner is a very versatile appliance for many different cleaning tasks. Only with the help of high-temperature steam is it possible to remove stubborn dirt quickly and without trace from smooth surfaces, e.g. wall and floor tiles, work surfaces, cooking utensils, windows and mirrors and at the same time to kill harmful bacteria. This is the environmentally acceptable way to remove baked on food, mould, grease, soap scum, solid and loose dirt completely without chemical solvents.

Like any other piece of machinery or technology, the Firebird™ also requires the proper maintenance and care to keep the product working over extended use. Neglecting your machine, abusing it or not operating it properly can void its warranty and prevent the machine from performing to the quality and standard you'd expect out of the Mytee Products Inc. line.

If you have any warranty concerns or questions, please review this manual thoroughly or do not hesitate to contact your distributor. If there are questions regarding maintenance, replacement or ordering parts please contact an authorized Mytee Products Inc. Service Center. To see an updated list please visit our website at <http://www.mytee.com/support/manuals/>.

Before using your Mytee Product, please read this manually thoroughly. Sincerely,
Mytee Customer Care Dept.

Grounding Instructions

This machine must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electrical shock. This machine is equipped with a cord having an equipment-grounding conductor and grounding plug. The plug must be plugged into an appropriate outlet that is properly installed in accordance with all local code and ordinances. Do not remove ground pin; if missing, replace plug before use.



DANGER

Improper installation of the equipment-grounding conductor can result in a risk of electric shock. Be sure to check with a qualified electrician or service person if you are in doubt as to whether the outlet is properly grounded. If the plug will not fit in the outlet do not modify either the plug nor the machine's cord, instead have a proper outlet installed by a qualified technician.

This machine is for use on a nominal 120-volt circuit and with a grounding plug similar to the one in Figure 1 below. If a proper outlet is not available, follow the illustrations of Figure 2 & 3 to install a temporary-grounding plug. This temporary work-around should be used only until a proper outlet (Figure 1) can be installed by a qualified electrician. When and if this type of adapter is employed, screw the adapter's extended tab into place with a metal screw. However, grounding adapters are not approved for use in Canada.

Again, be sure to check the grounding pin for damages and replace if necessary.

The Green, or Green-Yellow, wire in the cord is the grounding wire. When replacing a plug, this wire must be attached to only the grounding pin.

DO NOT use extension cords.

Please Note for America use only

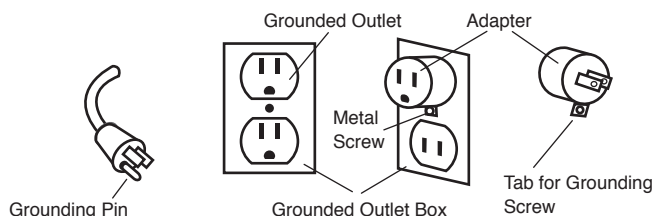


Figure 1

Figure 2

Figure 3

Parts and Service

Please contact a Mytee service personnel or Mytee authorized Service Center using Mytee original replacement parts and accessories for repairs are needing to be performed. When and if calling Mytee for support, please have your Model and Serial Number available for faster assistance.

Name Plate

The Model and Serial Number are located on the lower half of the back of the machine near the power plugs and will be required for ordering replacement parts. You can use the space provided on the front of this manual to note down both for future referencing.

Unpacking the Machine

When your new machine is delivered, please carefully inspect both the shipping carton and the machine for damages. If damage is evident, save both the shipping carton and machine so that the delivering carrier can inspect it. Contact the carrier immediately to file a freight claim if there has been any damage.



WARNING

Ensure that the packaging materials (plastic film) do not get into the hands of children. Danger of suffocation!

Caution and Warnings

Symbols

Mytee uses the symbols below to signal potentially dangerous conditions. Always read this information carefully and take the necessary steps to protect personnel and property.



DANGER

Is used to warn of immediate hazards that will cause severe personal injury or death.



WARNING

Is used to call attention to a situation that could cause severe personal injury.



CAUTION

Is used to call attention to a situation that could cause minor personal injury or damage to the machine or other property. When using an electrical appliance, basic precautions should always be followed, including the following: Read all instructions before using this machine. This product is intended for commercial use only.



WARNING

Important Safety Regulations

- Please ensure that the voltage shown on the rating plate matches that of your socket prior to connecting the steam cleaner to your main power supply.
- Only connect the appliance to a properly grounded socket.
- The appliance's plug must fit into the socket. The plug may not be modified in any way. Unmodified plugs and appropriate sockets reduce the risk of an electric shock.
- We recommend that the appliance only be operated from a socket protected by a residual current circuit-breaker. Please consult an electrician if necessary.
- Never touch the plug with wet hands.
- Always disconnect the appliance by removing the main plug from the socket. Never pull on the cable!
- A faulty connection cable may only be replaced by a cable with identical connection values. Send the appliance to the point of purchase for repair.
- Ensure that the connection values match those of the steam cleaner if using an extension cable. Ask a specialist dealer if necessary.

- Ensure that the cable does not become a tripping hazard. It may not be kinked, pinched or run over.
- Take extreme care if using the appliance in the presence of children or the handicapped!
- Never leave the Firebird™ unattended particularly if children or handicapped persons are in the same room.
- The appliance must be stored out of the reach of children.
- Do not allow children to play with the packaging materials (plastic film).
- Never unscrew the tank cap during use. The tank is under pressure.
- The appliance may not be tilted by more than 45° during operation.
- Never immerse the appliance in water or other liquids.
- Keep the appliance away from rain and moisture. The appliance is not suitable for outdoor use.
- Do not use the steamer to clean swimming pool where water is present or where it is in direct contact with water.
- Do not operate the appliance without water in the tank. Always fill up with water in good time.
- Empty the water tank when the appliance is not in use.
- Never fill the tank with anything other than water. Never put additives (such as perfume, stain remover or products containing alcohol) in the water as they may damage the appliance or make it dangerous to use.
- Always remove the main plug from the socket and allow the appliance to cool down completely before filling with water.
- Do not overfill the tank. Do not exceed the maximum prescribed filling level. Please use the measuring cup and funnel included with the Firebird™.
- Ensure that the water tank's closure cap has been screwed down carefully before use.
- Only carry the appliance by the handle.
- Do not touch any hot areas on the appliance. It is normal for the steam cleaner to heat up during operation.
- Do not use the Firebird™ to treat any items of clothing that are still being worn on the body.
- A little water may drip out of the nozzle from time to time. This is completely normal and it is merely condensation.
- The force and heat of the steam may have an adverse effect on some materials. Always check whether a surface is suitable for treatment with the steamer by carrying out a test beforehand on a concealed area.
- Always include these operating instructions if passing the steam cleaner on to a third party.

For Maintenance & Cleaning

- Use only the original accessories.
- To avoid risks, never carry out repairs yourself. Consult an authorised Service Center for this and have the appliance repaired by qualified skilled staff using original spare parts.
- Always switch the appliance off, remove the main plug and allow the Firebird™ to cool down before cleaning or maintaining it.



CAUTION

Preparation

- Check the appliance, cable and accessories regularly for damage. Do not operate a damaged appliance or damaged accessories.
- Never aim the Firebird™ at people, animals or plants (risk of scalding)! Do not aim the Firebird™ at electrical systems or wiring, elements or oven interiors.
- Do not operate the appliance without supervision. Please always switch the appliance off and remove the main plug from the socket if leaving the work area.
- The appliance is fitted with a thermostat and a thermal cut-out as protection against overheating.
- Accessories become hot during use – allow them to cool down before changing over.

Starting Up

Only fill with pure water without additives of any kind, e.g. perfume, cleaning agents, alcohol, as they could damage the machine and make it dangerous to use. It is advisable to use distilled water to prevent limescale deposits if your water is very hard (over 2.5 mmol/l or 21 °dH). Otherwise boil the water first to extend the appliance's service life.

- Do not exceed the maximum quantity of 1.5 quarts when filling the tank!

•Screw the tank cap firmly back on by turning it clockwise under pressure.

*The heating up time will be shortened if warm water is used when filling.

Cleaning

Only clean the appliance by wiping over the housing with a slightly moistened cloth. Do not use any cleaning agents, abrasives or alcohol since they may damage the housing.

We recommend that the tank be rinsed out after 5 filling operations at the latest if your water hardness is above 1.8 mmol/l (10°dH). Information regarding local water hardness may be obtained from your water or utility company. We recommend filling the water tank with water and giving it a good shake to clean it. This will loosen any limescale that has been deposited on the bottom of the Firebird™. Then pour out the water and allow the tank to dry out completely before closing it.

The water tank should be treated with limescale remover approx. every 6 months to prolong the steam cleaner's life.

Place one or at most two limescale removal sticks in 1 quart of warm water (120°F) and fill the water tank with it. Allow the solution to work for approx. 30 minutes and then pour away the water with the dissolved solids. Repeat this process if necessary and then rinse out the tank with water.

Maintenance Schedule

Maintenance item	Daily	Every 6 mths.
Clean and inspect hoses.	x	
Check power supply cable.	x	
Clean machine (after use)	x	
Rinse tank (after use)	x	
Apply limescale remover		x

Trouble Shooting

Problem	Possible Cause	Solution
The operating pilot lamp fails to light up.	The appliance is not plugged into a socket or is not switched on.	Insert the main plug into a socket or switch the appliance on.
	The socket is faulty.	Check the socket by unplugging the Firebird™ and plugging in a different appliance.
	The power cable is damaged.	Have the cable replaced by an authorised service agent.
No steam is omitted when the steam button is pushed.	The childproof lock is preventing release of the steam button.	Push blue pin on the right hand side of steam gun to the left.
	The water tank is empty.	Add water.
Only a small amount of steam flows out.	The steam controller is on minimum	Turn the steam controller anticlockwise until sufficient steam is emitted.

GENERAL INFORMATION

Trouble Shooting (Cont.)

The appliance takes a very long time to heat.	The water tank needs descaling.	Descale the water tank.
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Disposal

If the appliance's useful life has come to an end, particularly if malfunctions have arisen, the worn out appliance should be rendered unusable by removing the plug from the socket and cutting off the power cable. Please dispose of the appliance properly through your public waste authority. Contact your local waste disposal service.

Mytee Limited Warranty Policy

Mytee Products, Inc. endeavors to provide high quality products and product support to its customers and therefore backs up all of its new products purchased from Mytee Products Inc. (Mytee) or any authorized Mytee distributor/service center with this limited warranty.

This limited warranty begins on the date of the customer purchase and is valid and available to the original purchaser only. Mytee products are for commercial use only and are not intended for personal, family or household uses.

HOWEVER, OTHER THAN SET FORTH HEREIN, MYTEE GIVES NO WARRANTY, EXPRESS OR IMPLIED, AS TO DESCRIPTION, QUALITY, MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE, PRODUCTIVENESS, INFRINGEMENT, OR OTHER MATTER, OF ANY GOODS WHICH MYTEE SHALL SUPPLY. THERE ARE NO WARRANTIES, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. MYTEE SHALL IN NO WAY BE RESPONSIBLE FOR THE PROPER USE AND APPLICATION OF THE GOODS. MYTEE NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR MYTEE ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF MYTEES GOODS. THIS LIMITED WARRANTY POLICY MAY BE CHANGED OR WITHDRAWN BY MYTEE AT ANY TIME WITHOUT NOTICE.

90-DAY PARTS AND LABOR LIMITED WARRANTY: Mytee will cover parts and labor on all components for 90 days from the date of original purchase. This warranty covers the cost of replacement and labor only, and does not cover shipping costs.

WEAR PARTS 90-DAY LIMITED WARRANTY: Mytee will replace all wear parts for 90 days from the date of original purchase. Wear parts are items which wear out as a result of usage or the passage of time and are consumed despite attempts to maintain them, such as gaskets, wheels, brass, cords, wires, electrical terminals, hoses, switches, thermostats, plastisol parts, filters, bearings, brushes, solenoids, o-rings, bulbs, heating elements, castors, or other parts deemed wear items in Mytee's sole discretion. This warranty covers the cost of replacement only and does not cover shipping or labor costs.

1-YEAR MAJOR COMPONENTS WARRANTY: Mytee warrants that pumps, vacuum and floor machine motors, and heaters are covered for a one (1) year limited warranty from the date of original purchase. This warranty does not apply and is void if the pump, vacuum motor, or heater has worn brush motors, water damage, chemical build-up, chemical damage, or evidence of abuse, neglect or tampering. This warranty covers the cost of replacement only, and does not cover shipping or labor costs.

HOUSING LIFETIME LIMITED WARRANTY: Mytee warrants that all rotationally molded housing and tanks will be free from manufacturing defects, defects in workmanship, and defects in material for the life of the part. Replacement cost does not include the cost of shipping or labor.

LIMITATION OF DAMAGES: THE REMEDY OF REPLACEMENT OR REPAIR OF ANY DEFECTIVE GOODS SHALL BE THE EXCLUSIVE REMEDY UNDER ANY WARRANTY MADE BY MYTEE, WHETHER EXPRESS OR IMPLIED. IN NO EVENT SHALL MYTEE BE LIABLE FOR

ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, PROPERTY DAMAGES, OR PERSONAL INJURIES.

All limited warranties are void for, and Mytee does not warrant in any way, any product that evidences misapplication, improper installation, abuse, lack of maintenance, negligence in use or care, abnormal use, alteration of design, use of incompatible or corrosive chemicals, use in a rental service, and/or servicing, installation of parts, or repairs by anyone other than Mytee or a Mytee authorized distributor or service center. Mytee may make changes in products it manufactures and markets at any time; these changes are made without obligation to change, retrofit, or upgrade any product previously sold or manufactured.

Mytee has no obligation to honor the limited warranties set forth herein unless the original purchaser, promptly upon discovering the warranty claim and prior to continuing to use the product, contacts Mytee or a Mytee authorized distributor or service center to describe the claim and to receive and follow instructions for documenting and resolving the claim. In addition, the purchaser must provide the product to which the claim applies to Mytee or a Mytee authorized distributor or service center for a thorough inspection.

If any provision or portion of this limited warranty policy is found to be unenforceable, then the remaining provisions and portions shall remain valid and enforceable. If any provision or portion of this limited warranty policy is found to be limited by law, then that provision or portion shall be construed to make it effective within the bounds of law. For example, if there are legal limitations on the duration of warranties, the warranties made herein shall be construed to have the minimum duration required by law, or, if there are legal limitations of exclusion of remedies, the exclusions made herein shall be construed to apply to the fullest extent possible without violating the law.

The validity, construction and performance of this warranty policy shall be governed by the laws of the State of California, without respect to conflicts of laws principles. The exclusive jurisdiction of any legal action arising from or related to this warranty policy shall be in the State of California and no legal action shall be commenced elsewhere.

Return Material Authorization Procedure

It is the responsibility of any Authorized Service Center (ASC) or Distributor with written authorization to ensure the Customers equipment is repaired as soon as possible. Only Mytee Products Inc. or it's authorized dealers with written authorization, service centers, and agents may make warranty repairs on these products. All others do so at their own risk and expense. The Distributor must follow Mytee Products, Inc. standard RMA procedure:

1. When a repair falls within the Warranty time period for a piece of equipment, the Distributor will fill out a RMA/Warranty claim form. This form will act as a repair order to replace any defective parts.
2. All defective parts must be returned to Mytee Products, Inc. with the RMA/claim form for evaluation at the customer's expense. This shipping is non-refundable. All warranty claims are subject to an evaluation by Mytee Products, Inc. to determine if warranty will be approved. Any credit for repair and/or parts will only be issued upon evaluation and approval from Mytee Products, Inc.
3. When Warranty is approved, the Distributor's account will be credited for the replacement part(s). Mytee Products, Inc. will ship the warranted replacement part(s) to the Distributor prepaid. If Warranty is denied the Distributor's account will not be credited for any parts sent for this claim.

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